

### **BOBARISTA ROLE AT FIKA TEAHOUSE**

Fika Teahouse seeks bubble tea enthusiasts ready to join us on our mission to serve delightful drinks and elevate Ghana's food and drink scene. We're seeking individuals enthusiastic about taking the Ghanaian food scene to the next level. If this resonates with you, join the Fika Family!

## **SPECIFICATIONS**

Role: BobaristaJob Type: Full-time

• Language: English (Mandatory)

• Work Location: Multiple Outlets in Accra

• Working Schedule: 6 Days/week | 9:00 AM - 6:00 PM

• Salary: GHS 1,200 (negotiable based on experience)

Vacation: 32 days throughout the yearRemote Work: Not Applicable

## **CORE RESPONSIBILITIES**

### 1. Tea & Boba Preparation:

- Consistently and accurately prepare premium tea and boba according to set recipes.
- Prepare sauces, fruits, snacks, and other accompanying items.

## 2. Food & Drink Safety:

- Ensure all food and drinks are prepared safely
- Adhere to health codes and guidelines while handling food and beverages safely.

### 3. Operational Tasks:

- Efficiently handle the cash register and ensure store safety and security.
- o Field phone inquiries, organize customer orders, and oversee delivery coordination.

#### 4. Cleanliness & Maintenance:

- Maintain a clean, organized, and sanitized workspace.
- o Execute daily housekeeping duties, including cleaning equipment, mopping, sweeping, etc.

### 5. Customer Interaction:

- Offer exceptional hospitality to both guests and team members.
- o Enthusiastically educate guests about our tea varieties and wholeheartedly advocate our brand.

## **BASIC REQUIREMENTS**

- 2+ years in retail or restaurant service is desirable but not required
- Minimum Age Requirement: 18 years old. Available to work flexible hours
- Food Handlers Certificate (or willingness to obtain).
- For non-Ghanaians: Residence and employment permits.

### **DESIRED TRAITS**

- Available to maintain a consistent attendance record.
- Positive attitude with excellent memory, people skills, and willingness to assist others.
- Ability to learn quickly in a fast-paced setting.

# WHAT WE OFFER

- 1. Competitive remuneration and potential health care options.
- 2. Opportunities for professional growth.
- 3. Exclusive discounts on our delightful drinks and one drink each day(free\*)

## **HOW TO APPLY**

- 1. Review the role and ascertain your interest and alignment.
- 2. Send your resume and cover letter to boba@fikateahouse.com no later than 14TH FEB 2025
- 3. Selected candidates will be invited for an interview.